

BEARTOOTH BULLETIN

FEBRUARY 2019



BEC SECURE PAY—USAGE TIPS & QUICK REFERENCE GUIDE

Welcome to SECURE PAY—Beartooth Electric's Pay-by-Phone System. To enjoy this automated system, please review these helpful tips:

1. You will need your Beartooth Electric account number(s) or the phone number listed on your account to begin.
2. Your method of payment information:
 - a. Your Credit or Debit Card (Discover, MasterCard or Visa) or
 - b. Your bank information—bank routing number and your account number.
3. You will be asked to set up a 4 digit Personal Identification Number (PIN) the first time you use the system—think of a four-digit number for easy entry when requested.
4. If you are canceling a recurring payment please allow up to 24 hours for this request to process. The process must complete prior to setting up a new recurring payment.
5. Making a payment? Enter the payment amount using numbers only, i.e., enter 13650 for a payment of \$136.50.
6. You can choose to save your payment information for quick processing in the future.
7. When you are asked to enter or confirm your service address—please enter or confirm the address where your bills are mailed.

We're always here to help. Never hesitate to call the BEC Office 406-446-2310.

BEC SECURE PAY QUICK REFERENCE GUIDE

888-395-5293

Please create a 4-digit Personal Identification Number (PIN) that is easy to remember and enter a phone number the first time you call.

MAIN MENU

1. To inquire on your account or make a payment, Press 1
2. To sign up or edit a recurring payment, Press 2
3. To update your phone number, Press 3
4. To create or update your PIN number, Press 4
5. To repeat this menu, Press 9

1. TO INQUIRE ON YOUR ACCOUNT OR MAKE A PAYMENT

1. To look up your information using your phone number Press 1
2. Using your account number, Press 2

The system will tell you your current account information.

TO MAKE A PAYMENT

To pay the total amount due Press 1; To enter a specific payment amount Press 2, to continue without making a payment press 3, to hear this information again Press 9

SELECT PAYMENT METHOD

1. Pay by Discover, MasterCard or Visa Press 1
3. If you wish to pay by bank account Press 2
4. To exit this menu without making a payment Press 3
9. To repeat options Press 9

CREDIT / DEBIT CARD PROCESS

Enter card number followed by #
Enter expiration date xxxx
Enter security code followed by #
Enter 5 digit zip code

BANK ACCOUNT PROCESS

You will be asked to enter your bank's 9-digit routing number and your account number.

2. TO SIGN-UP OR EDIT A RECURRING PAYMENT

To look up your information using your account number Press 1, using your phone number Press 2

1. Enter your account number followed by the # sign
2. Enter your 10 digit phone number

3. TO UPDATE YOUR PHONE NUMBER

To look up your information using your account number, Press 1, using your phone number, Press 2

- Press 1 to update your home phone number
Press 2 to update your business phone number
Press 3 to update your cell phone number

4. TO CREATE OR UPDATE YOUR PIN NUMBER

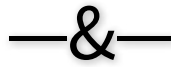
1. To look up your information using your account number, Press 1, Using your phone number, Press 2

Please note: the menu language will change based upon the data you choose to store and the current status of your account. This reference guide provides a sample of the standard menu process. Thank you for using the BEC Secure Pay system.



IRRIGATOR MEETINGS...IRRIGATOR MEETINGS...IRRIGATOR MEETINGS

THURSDAY, FEBRUARY 21, 2019
BRIDGER CIVIC CENTER
210 S MAIN ST, BRIDGER, MT
6:30 PM



THURSDAY, FEBRUARY 28, 2019
BEARTOOTH RC&D
128 S MAIN ST, JOLIET, MT
6:30 PM

Irrigation member-owners, please plan to join us for coffee, dessert and open discussion at one of the two scheduled irrigator meetings listed above. We're hosting this open discussion to hear about your electric power needs and business requirements. We'll also share highlights from recent Cost of Service/Rate Design seminars and have information on hand about the 2019 Budget, provide insight to capital credits, and review the energy management tool—SmartHub, available for desktop and smartphone applications. We hope you can join us, but if not, always know we're just a phone call away 406-446-2310.



OWN YOUR SHARE OF THE SUN!

Partner with Beartooth Electric's Shared Solar Program—Shares du Soleil

PHASE II
ONLY 9 PANELS
REMAIN IN THE PROJECT.
CALL NOW!
406-446-2310

PROJECT CONSTRUCTION SPRING 2019

ENERGY EFFICIENCY QUIZ

Are you an energy efficiency whiz?
 Test your knowledge by taking the quiz below.

Hint: Check your answers at the bottom of the page.

- Taking a long bath saves more energy than taking a short shower.
 A) True B) False
- LED bulbs typically use _____ less energy than incandescent light bulbs.
 A) 75% B) 50% C) 35%
- Which of the following is an energy vampire? (Hint: Energy vampires consume energy even when they aren't being used.)
 A) Dishwasher B) Electric mixer C) TV
- If you see this logo on a product, it has an excellent energy efficiency rating.
 A) ENERGY SMART B) ENERGY STAR C) ENERGY WISE
- Turning off the tap water while brushing your teeth can save up to four gallons of water per minute.
 A) True B) False

ANSWER KEY

ANSWERS: 1. B 2. A 3. C 4. B 5. A

FEBRUARY 2019 | MEETINGS & IMPORTANT DATES

6	12	19	19	21	25	26	28	28
JANUARY ELECTRIC BILLING STATEMENTS MAILED	POLICY COMMITTEE MEETING BEC RED LODGE OFFICE 2:00 PM	RISK MANAGEMENT COMMITTEE MEETING BEC RED LODGE OFFICE 2:00 PM	BYLAWS COMMITTEE MEETING NOON CALL-IN 877-358-8686 ID#3590221266	BEC IRRIGATORS MEETING BRIDGER CIVIC CENTER 6:30 PM	BEC ELECTRIC BILL AUTOPAY DEDUCTIONS PROCESSED	BEC BOARD MEETING BEC RED LODGE OFFICE NOON	BEC IRRIGATORS MEETING JOLIET BEARTOOTH RC&D BUILDING 6:30 PM	JANUARY BILLING STATEMENT DUE

All board & committee meetings are open and member-owner attendance is welcomed.