

Beartooth Electric Cooperative, Inc.

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MEMBER RELATIONS POLICY NO. 412

1. SUBJECT: DAMAGE CLAIMS

2. OBJECTIVE:

To provide a response to members of Beartooth Electric Cooperative, Inc. (BEC) when damage to their personal property occurs from problems with electrical service or the negligent actions or inactions of BEC employees.

3. POLICY:

- 3.1. All provisions of BEC's Rules and Regulations (BEC policy MR403) relating to service conditions will be enforced.
- 3.2. By accepting a damage claim, BEC in no way admits responsibility.
- 3.3. Damage claims from incidents originating from BEC equipment or lines, may be covered by BEC liability insurance.
  - 3.3.1. Members suffering such damage or loss shall submit a written invoice or letter explaining the damage and the date the loss occurred.
  - 3.3.2. The designated employee shall prepare the appropriate form and submit it to the insurance carrier for investigation.
  - 3.3.3. The insurance carrier or their designated adjuster will perform the required investigation and notify the claimant whether or not payment will be made.
- 3.3.4. All claims which may involve litigation will be tendered to the insurance carrier for investigation and defense. The Board will be notified of any claims which appear likely to result in litigation.3.4. BEC may, at its discretion and upon a case-by-case basis and review of the circumstances, reimburse claimants for damages resulting from problems with electrical service which were not reimbursed by the insurance carrier. Such reimbursements in no way reflect fault or negligence on the part of BEC. Any such reimbursement must be approved by the General Manager.

4. RESPONSIBILITY:

The General Manager shall ensure that the provisions of this policy are followed.

Adopted: 11/25/2014  
Revised: 03/28/2017  
Reference: LV413  
Review Date: March 2019

Attest: /s/ David Peterson  
Board President

Attest: /s/ Julie Lindgren  
Secretary/Treasurer